



The Ministry of Transport and the  
National Public Transport Authority  
Proudly Present:

# THE NEW METRONIT

More Comfortable ● Greener ● More efficient

As of October 15, 2021



**Have it Your Way!**

Public Transport Revolution in the  
Haifa Metropolitan Area

## Dear Residents of the Haifa Metropolitan Area,

The Haifa Metropolitan Area stands at the gateway to a new era in public transport. This coming year is going to bring with it good tidings which will significantly improve the public transport service across the entire metropolitan area.

Under the leadership of Minister of Transport Merav Michaeli and the Ministry's Director General Michal Frank, a new process is getting underway which involves plenty of good news. This includes a modern, advanced cableway, which is going to enable students and faculty members to reach their campuses at the Technion and at the University of Haifa from the Hutzot HaMifratz Central Transport Station within minutes, bypassing the traffic congestion. Frequent, easy, efficient.

Here's another good reason to leave the car at home - two new Metronit lines are being added to the existing three: the No. 4 line will connect the Haifa Bay cities with the Hof HaCarmel Central at the exit from Haifa through the Carmel Tunnels, and No. 5 is going to connect between Yagur Junction and Hadar in Haifa via Bar-Yehuda Road in Nesher. The Metronit, which is now switching operators to Superbus, is going to replace 40% of its fleet with an electric, environmentally friendly fleet.

These changes will also include a substantial improvement of the existing public transport network in the city. This will happen in several months.

We are working through all the means at our disposal to deliver high-quality, efficient, advanced public transport which will enable you to leave your cars at home, save time, money and headaches.

We wish you a pleasant journey,

**Yaakov Israel Netanyahu**  
**Manager, National Public Transport Authority**

## Dear Passengers,

Superbus is delighted and proud to be the Company that is going to lead at the cutting edge of the public transport network, upgrading it through the bi-articulated buses – the Metronit – throughout the Haifa metropolitan area.

As a public transport operator within the Valleys Cluster, we consider the fact that we have been chosen to be a vote of confidence and a commitment to faithfully serve the population in the north and all those who will be arriving in the region.

We are excited and determined to do whatever we can to provide you with public transport and mass transit which will be advanced, accessible and suitable for all! Considerable resources and technological systems have been allocated to deliver this improvement in the service level and in the journey itself.

As part of the operation, hybrid vehicles are going to be used, line frequencies are going to be upgraded and two new brand-new lines are going to be added, which will deliver a more comprehensive solution for the Metronit passengers.

As one of Israel's most well-established public transport companies, we consider you, our passengers, to be our partners right down the line and we will be pleased to be at your service wherever this will be possible.

Wishing you all an advanced, safe journey!

**Tzachi Naveh**  
**CEO, Superbus**

# So What's New?

**Superbus is arriving in the Haifa Metropolitan Area and it is revolutionizing the Metronit. A revolution that can be achieved only when you start everything from scratch.**

Superbus's entry is going to take place in two stages:

**In the first stage:** in October 2021 the Company will begin operating the three existing lines, it will be replacing the vehicle fleet with a new set of vehicles and will be significantly improving the ticketing and enforcement operation.

**In the second stage:** two new Metronit lines are planned: Line 4 (the Tunnels Line) and Line 5 (Hadar - Yagur Junction).

We are beginning to implement a process in which the Metronit passengers will be enjoying a clean, faster, more comfortable, and much quieter ride experience.

Have a pleasant, safe journey!

**With You All The Way**



# The Main Changes



## A new Metronit fleet

The entire fleet of Metronit buses is going to be replaced with new vehicles. There will be 30% more vehicles



## Transition to environmentally friendly vehicles

Approximately 50 electric Metronit buses are going to be put into service and 71 more will be powered under the Euro 6 standard of environmental protection



## New ticketing and validation system

All of the existing ticketing and validation systems are going to be replaced with new ones. Right from the beginning of the operation, it will be possible to validate and pay inside the Metronit through new validators which have been installed in the vehicles as well as by scanning a QR code for those with the appropriate apps



## Service in two new lines

Two new lines will be added: the Carmel Tunnels Metronit and the Neshar Metronit. In addition, a new service center will be opened in Kiryat Ata



## Increasing frequency

Overall bus frequency is going to increase by approximately 50%, thereby reducing congestion

# The Metronit Lines

## First Stage - Unchanged Lines



### Hof Carmel Central - HaKrayot Central

Via Lin Clinic, Government City,  
HaMifratz Central, Kiryat Ata Junction



### Bat Galim Train Station - Kiryat Ata

Via Rambam Medical Center, Lin Clinic, Government  
City, HaMifratz Central, Kiryat Ata Junction



### Hadar (Haifa) - HaKrayot Central

Via HaMifratz Central, Hutzot HaMifratz  
and Kiryat Yam

## Second Stage - New Lines



### The Carmel Tunnels Line

Will connect the Haifa Bay Cities with the Hof  
HaCarmel Central, via the Carmel Tunnels



### Hadar (Haifa) - Yagur Junction

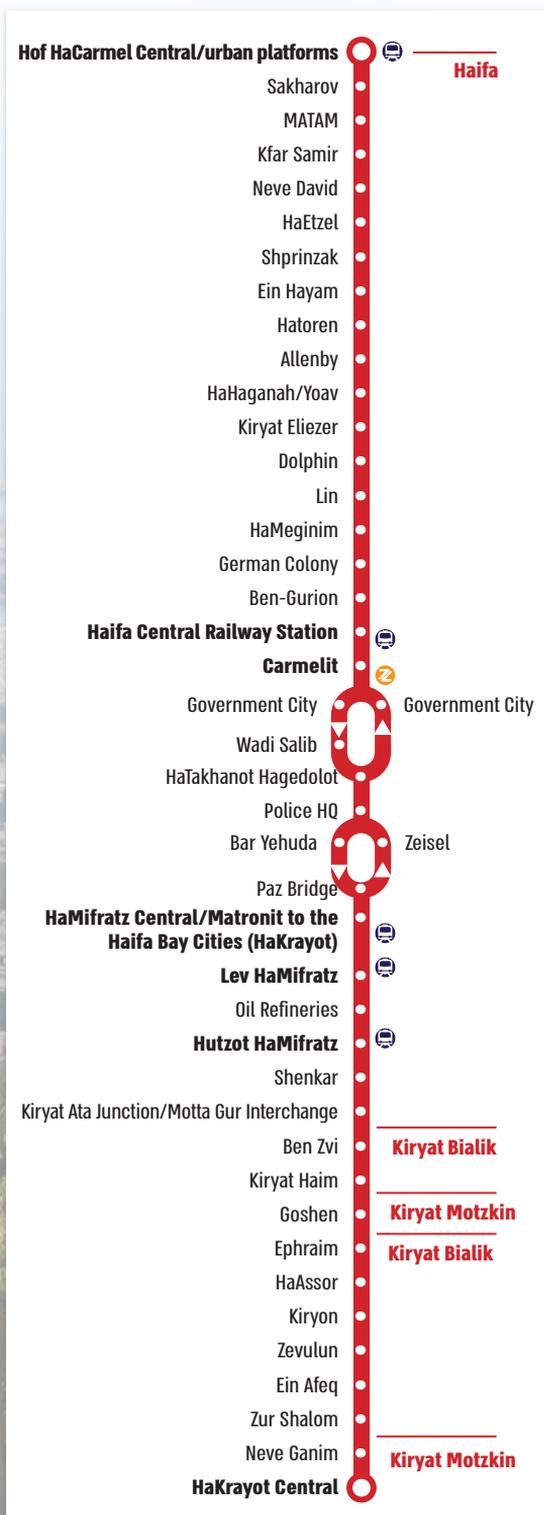
Via Bar Yehuda Road (Nesher)

# Line route remains unchanged



## Hof Carmel Central ↔ HaKrayot Central

Via Lin Clinic, Government City,  
HaMifratz Central, Kiryat Ata Junction



Hours of operation	
<b>Sundays-Thursdays</b>	
Hours	Frequency
04:05-04:45	Every 20 min.
05:00-20:00	Every 4-8 min.
20:00- 22:00	Every 10 min.
22:00-24:00	Every 20 min.
24:00-03:30	Every 30 min.
<b>Friday</b>	
Hours	Frequency
04:05-05:00	Every 25-30 min.
05:00-06:00	Every 12-14 min.
06:00-16:00	Every 5-6 min.
16:00-18:00	Every 12 min.
18:00-24:00	Every 20 min.
24:00-03:30	Every 30 min.
<b>Saturday</b>	
Hours	Frequency
04:05-10:00	Every 30 min.
10:00-17:00	Every 20 min.
17:00-23:00	Every 7-10 min.
23:00-24:00	Every 20 min.
24:00-03:30	Every 30 min.

**Legend** | ● Street where the bus stops | ▼▲ Different outbound/inbound route  
 Railway Station | Carmelit Station

# Line route remains unchanged



## Bat Galim Train Station ↔ Kiryat Ata

Via Rambam Medical Center, Lin Clinic,  
Government City, HaMifratz Central,  
Kiryat Ata Junction



Hours of operation	
Sundays-Thursdays	
Hours	Frequency
05:00-20:00	Every 6-10 min.
20:00-22:00	Every 12 min.
22:00-23:00	Every 20 min.
23:00-24:30	Every 30 min.
Friday	
Hours	Frequency
05:00-07:00	Every 9-12 min.
07:00-13:08	Every 6-8 min.
13:08-16:30	Every 12 min.
Saturday	
Hours	Frequency
19:40-22:10	Every 6-8 min.
22:10-23:00	Every 10 min.
23:00-24:30	Every 20-30 min.

**Legend** | ● Street where the bus stops | ▼▲ Different outbound/inbound route  
 🚂 Railway Station | 🟡 Carmelit Station

# Line route remains unchanged



## Hadar (Haifa) ↔ HaKrayot Central

Via HaMifratz Central, Hutzot HaMifratz and Kiryat Yam



### Hours of operation

#### Sundays-Thursdays

Hours	Frequency
05:00-20:00	Every 6-10 min.
20:00-22:00	Every 12 min.
22:00-24:00	Every 20 min.

#### Friday

Hours	Frequency
05:00-06:00	Every 30 min.
06:00-16:40	Every 10-15 min.

#### Saturday

Hours	Frequency
19:40-23:00	Every 10 min.
23:00-24:00	Every 20 min.

# Q&A

## What is the Metronit System?



The Metronit is an advanced mass transit system consisting of bi-articulated buses, which travel along dedicated transport lanes and enjoying gradual preference at traffic lights. The Metronit enables you, the passengers, to plan a journey through a real-time information system.

Superbus will be starting operation of the Metronit from October 15, 2021.

## Are lines or timetables going to be canceled?



No! In the first stage, the lines are going to operate as described in this leaflet and in accordance with the guidelines provided by the Ministry of Transport and the Public transport Authority. In the second stage, the lines will be fortified and we will begin service with two new lines:

**Line 4 - the Tunnels Line** - will connect the Haifa Bay Cities (the Krayot) with Hof HaCarmel Central at the exit from Haifa, via the Carmel Tunnels.

**Line 5 - a Metronit line to Nesher**, will connect between the Yagur Junction via Bar Yehuda Road in Nesher as far as Hadar in Haifa.

## Will there be changes in the bus fare?



The bus fares are going to remain unchanged!

Please note, the paper transit ticket will not be used anymore!

## How does one pay on the Metronit?



**As part of the upgrade of the ticketing and validation system, we have added new ways to pay, making it even more convenient for our passengers:**

In addition to the stands which are located outside the Metronit at the stops, right from the beginning of the operation, it will be possible to validate and pay inside the Metronit through new **“Validators”** which have been installed in the vehicles and by scanning a **QR code** - for those with the appropriate apps.

## Must I validate on every journey?



Yes! Every time you board a Metronit, you are required to validate! This applies also to those with a period / monthly (Hofshi Hodshi) arrangement. Everyone must validate.

**Note** that the supervision and control network has been upgraded so please save yourself any unpleasantness. Be aware that failure to pay is going to incur increased penalties and is a criminal offense!

## Where can we receive services regarding the Rav Kav card?



Various services such as information, issuing and topping up can be obtained at the Al HaKav stands at HaMifratz Central and at any one of the Al HaKav stands all over the country.

For information on the locations, you can check the Company website and the [www.gov.il](http://www.gov.il) website.

## What must I do if I lose something?



Should you lose anything on one of our vehicles, you can contact our customer service center at \*2162, on our website or at one of the service booths at HaMifratz Central or Hof HaCarmel Central. Make your report as soon as possible and we will do what we can to try and return your lost item to you as quickly as possible.

## Can I board the Metronit with a bicycle?



According to the Ministry of Transport's guidelines, you can board the Metronit only with a folding bicycle! This applies also to electric bicycles. No other kind of bicycle is allowed to board the vehicles.

## Will there be shuttles to the Sammy Ofer Stadium?



On days when there are games or mass-attendance shows, there will be extra service to the Sammy Ofer Stadium. Regarding the extra service to these games and events, you can check the Company website under the **Sammy Ofer Stadium** tab and get all of the relevant details there.

# For Further Information



**Kol Kav Call Center \*8787**



**metronit.co.il**



**Our service centers**



- **Lev HaMifratz Central**
- **A new service center is soon going to be opened!**

